

## QUALITY POLICY STATEMENT

Harrington Industries specialise in the manufacture of pressed metal products and the design of associated tooling.

Our policy is to supply goods which fully satisfy our customers' specified needs and expectations, enhance customer satisfaction and meet regulatory and statutory requirements.

It is our policy to comply with the requirements of ISO 9001 for all customers, including the establishment and review of appropriate quality objectives.

The effective operation and continual improvement of our company's Quality System and the quality of the products supplied to our customers, is the concern of every person in the organisation and not the sole responsibility of any one person or department.

In order to ensure conformance to all customer requirements, quality is and will always be built into the product. This starts with the planning and design of tooling and processes and follows through all operations up to and including despatch of finished products and assemblies.

Proper adherence to this policy is essential to the company's operation. My commitment is to ensure that each Manager and Supervisor encourages, motivates and enables all employees to embrace the system and actively participate in the process of quality improvement.

### Approved By:

**John Harrington**  
Managing Director

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Quality  
ISO 9001

 SAI GLOBAL